



'new normal'  
strategy  
playbook

# the playbook

A hands-on guide to strategy development in a **changing environment**. It provides a compact framework as well as an easy-to-use modular toolbox.

It is designed to efficiently develop a strategy that is **resilient** to change while leveraging major opportunities and thus, to build a solid foundation for your **future success**.



# the rationale

Our world is in turmoil and the **business environment changes** very quickly these days. Planning becomes extremely difficult and building only on experience is obsolete.

## What now?

We need to switch gears, say goodbye to linear thinking and embrace a systemic approach to strategy. To stay ahead of the game, we need to **quickly adjust** to an environment in transformation, become resilient to unexpected events while radically following a strong vision.



# the 'new normal' framework



the vision

the now

the future

the unknown

*business-fit*

*future-fit*

*resilient*

agile strategic roadmap

1

# the vision

where are you headed?

# the vision



the vision is an ideal image of the future, showcasing what your organisation aims to achieve.

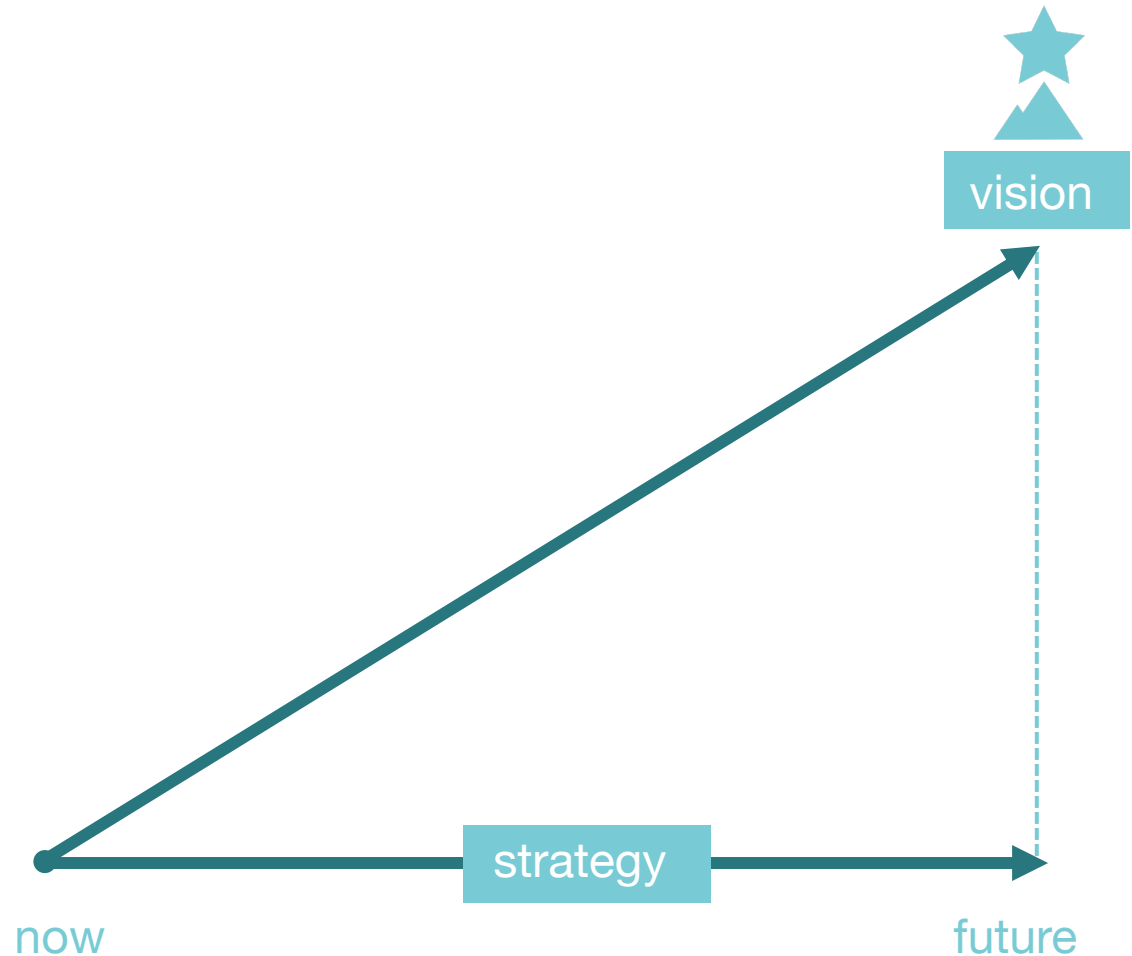
in times of uncertainty the vision is the only constant providing clarity and orientation.

therefore, it is very important that...

1. all employees know and understand the vision
2. all employees relate to and identify with the vision

what?

why?



2



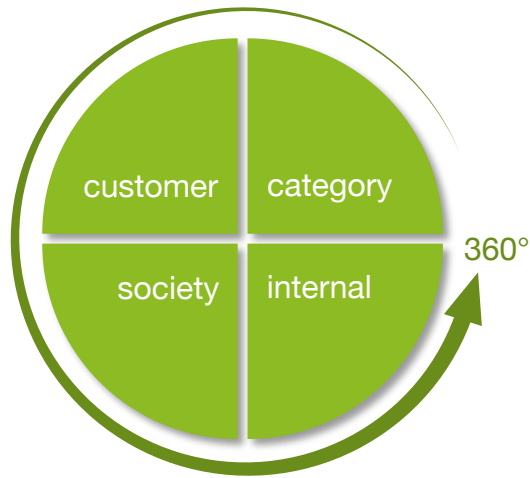
# the now

shaping your success by leveraging present opportunities



# the now

## 1. 360° pulse check



comprehensive mapping of present dynamics affecting your business.

*what are drivers and changes?  
what themes are in focus?*

## 2. challenges & opportunities



### pains

what difficulties arise from the current situation?

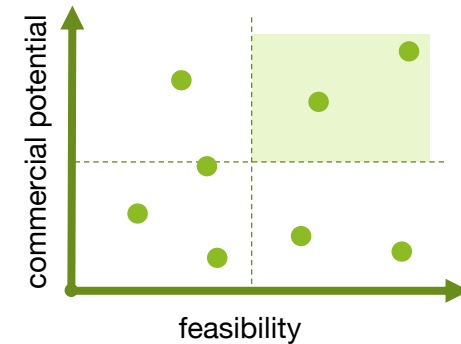


### gains

what new opportunities are unlocked due to current dynamics?

synthesize actionable challenges & opportunities and derive relevant strategic themes.

## 3. strategic focus



prioritize the most powerful themes and define or adjust your strategic focus.





3

# the future

make your strategy future-fit

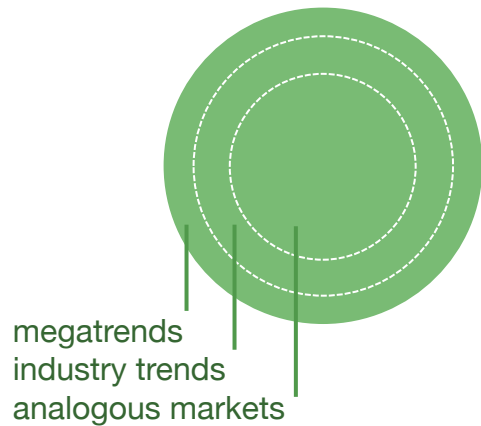


# the future



1.

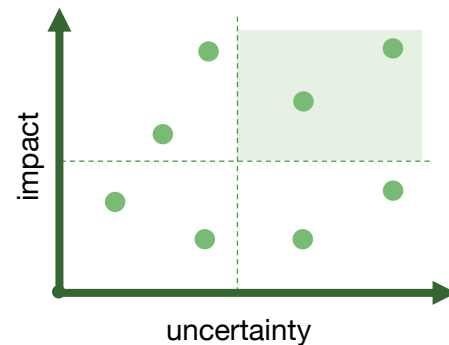
trend radar



comprehensive trend research including societal megatrends, category trends as well as dynamics in analogous markets.

2.

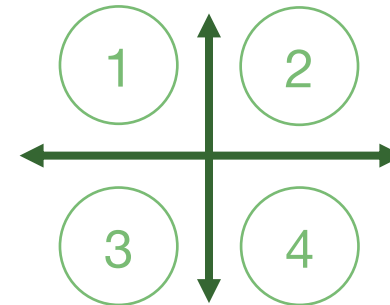
define uncertainties



evaluation of trends based on their business impact and their level of future uncertainty.

3.

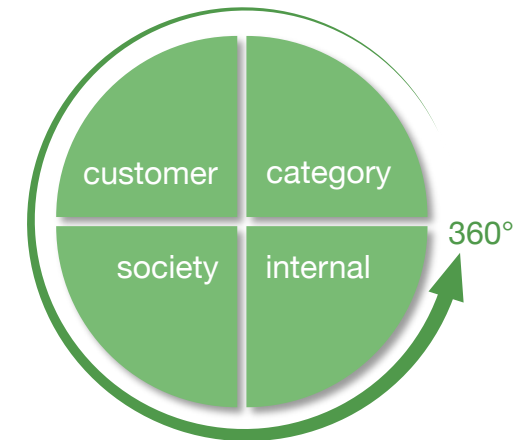
scenarios



creation of different future scenarios based on uncertain aspects with high impact on your business.

4.

implications



deep dive into each scenario and distillation of major implications to prepare for. Enrich your strategy with contingencies.

4

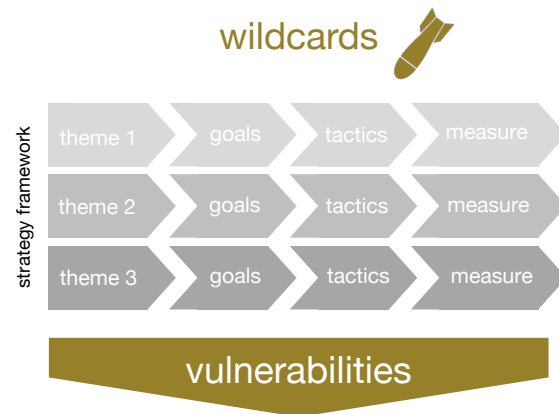
# the unknown

become resilient against  
unforeseeable events

# the unknown

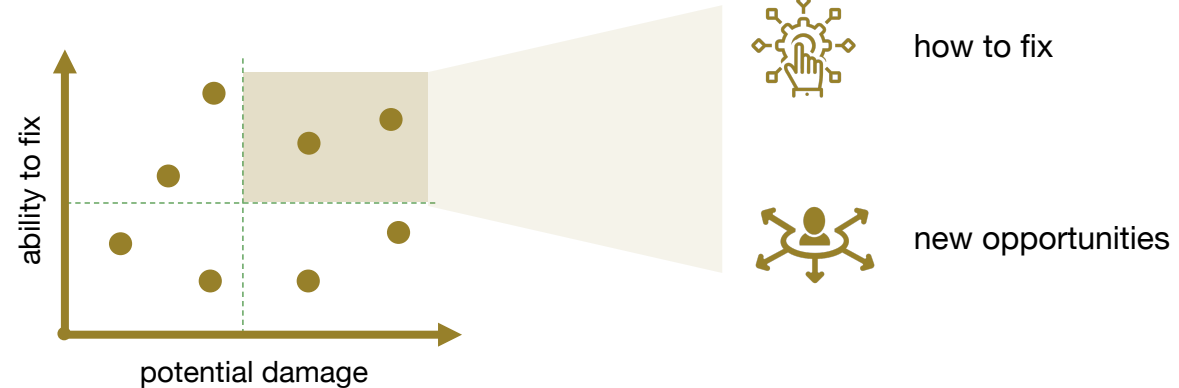


## 1. pressure test simulation



simulate a pressure test for your strategy using a variety of 'wild cards' (unforeseeable events). Analyse your ability to manoeuvre under the new circumstances. Identify patterns showcasing your major vulnerabilities.

## 2. prioritization



prioritize your vulnerabilities based on their potential level of damage & your ability to address them.

## 3. strategy adjustment

develop creative ideas to decrease or eliminate vulnerabilities and discover new additional opportunities. Adjust and fine-tune your strategy accordingly.

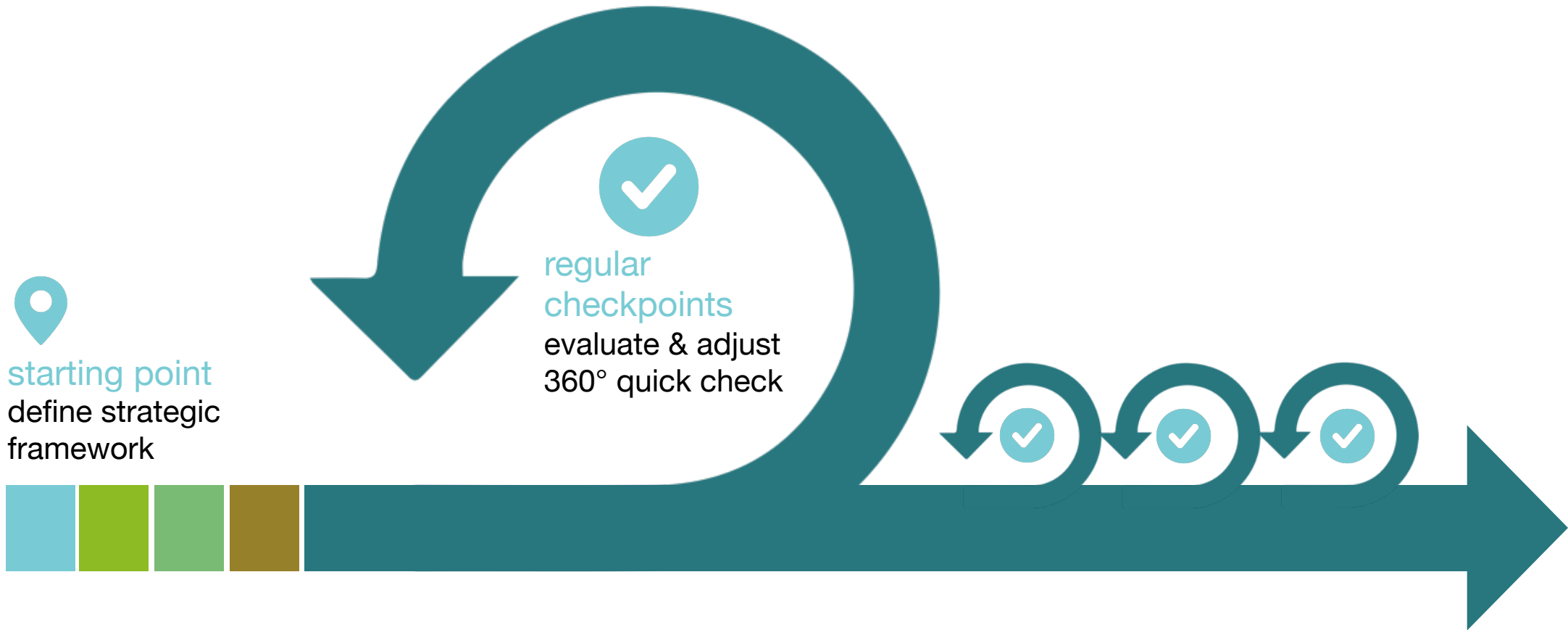
5

# agile strategic roadmap

real-time strategy adjustment




# strategy scrumming



starting point  
define strategic  
framework

regular  
checkpoints  
evaluate & adjust  
360° quick check

A woman is shown from the chest up, wearing a VR headset. Her hands are raised in front of her, as if interacting with a virtual environment. The background is filled with colorful bokeh lights, suggesting a festive or party atmosphere. A semi-transparent teal banner is overlaid across the middle of the image, containing text and a logo.

let's  
start  
now

IOEO

1030 INNOVATION